Blake A. Chambers

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Education	*Florida State University (FSU)*

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Florida State University (FSU)
Tallahassee, FL
Bachelor of Science in Information Technology   Dec 2015

Relevant Coursework
C++ Programming;
IT Project Management;
Mobile App Development & Management;
Advanced Information Security;
Information Architecture;

Experience

EasyTerritory, Inc.
Technical Specialist   Jan 2016 – Present

- Configure and manage more than 100 cloud and on-premises instances of EasyTerritory geospatial mapping application for B2B and B2C customers internationally
- Design and implement EasyTerritory integration with Microsoft Dynamics 365 and CRM, and SQL Server, to synchronize data between customer databases and territory alignment
- Develop website content and training materials for specific features and customer use cases

Florida Department of Elder Affairs
Telecommunications Administrator & Leasing Coordinator   Sept 2013 – Jan 2016

- Manage $300,000 contract with telecommunications vendor and monitor system functionality servicing 250 Department HQ staff members
- Manage lease actions, office relocations, installation of voice and data wiring, and contract agreements for 35 leased properties statewide
- Design call routing, scripting, and reporting for central call center
- Streamline Department resources to meet customer telecommunications needs

Distributed Computer Systems Specialist   Oct 2007 – Sept 2013

- Developed and configured a distributed computer systems environment with appropriate hardware and software on a network of 500 Department employees statewide
- Configured remote technology as part of the Mobile Assessment Deployment Team
- Trained 250 staff members across 19 field offices statewide in the use of remote technology
- Earned Davis Productivity Award for efficiencies gained through the Mobile Assessment Deployment Team

U.S. Army – 20th Engineer Brigade
Radio Operator Maintainer – Paratrooper   Oct 2003 – Oct 2007

- Maintained communication equipment and security devices for Battalion Headquarters
- Provided secure communications for Brigade/Battalion Command during tactical operations
- Deployed to Iraq in support of Operation Iraqi Freedom Nov 2004 – Nov 2005
- Established and implemented the Iraqi Geospatial Reference System, a system essential for future infrastructure development projects

Volunteering

Florida Department of Elder Affairs

Meals on Wheels Program – Elder Care Services   Oct 2007 - Present

Ambassadors for Aging Day/Florida Senior Day at the Capitol   Oct 2007 - Present